



the C3 family...

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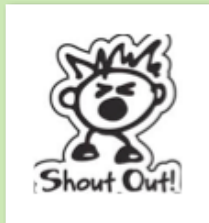


...BUILDING HEALTHY FAMILIES

SHOUT OUT!!!

For her continued dedication and motivation to succeed and learn, the **OCTOBER C3 SHOUT OUT GOES TO..**

TAKESHIA PRICE!!!!



For information on consumer and family shout outs/success stories, please visit our website at www.c3families.com.

November BIRTHDAY!!

CASSANDRA
LEDBETTER

Nov. 23



Thursday, November 15th, 2012 at 6:30pm

Mecklenburg County DSS - Room A/B

301 Billingsley Rd Charlotte, NC 28211

Public information/Q & A session to address Mental Health and Substance Abuse services under the Medicaid waiver.

This is an opportunity for consumers and families to get correct information about the changes involving targeted case management, care coordination and Innovations.

UPCOMING TRAINING OPPORTUNITIES

Nov. 6 - The World of CPS (Charlotte AHEC).. Carmen?!

Nov. 16 - Mood Disorders in Children & Adolescents (McLeod)

Nov. 12 - Introduction to Applied Behavioral Analysis (AHEC)

Nov. 29 - Making the Bed When the House is on Fire (AHEC)

Nov. 13 - Tools to Improve Spoken Communication (AHEC)

***Contact Tate if interested!!**

Nov. 15 - Changing Challenging Behaviors (Monarch)

****OFFICE CLOSED on Thursday, November 22nd and Friday, November 23rd.****

Nov. 16 - Advanced Skills for Writing Goals (Benchmarks)



C3 WELCOMES NEW FAMILY MEMBERS!!!!

Sherronda Banks, IIH Team Lead (Team 5)
Joseph Chestnut, Jr., IIH QP (Team 5)
Bethane Middleton-Brown, C3 OPT
Aimee Whaley, IIH QP (Team 3)
Shirletta Williamson, LCAS (SAIOP)



Carolina's Creative Counseling, PA

Tate's Joke Corner:

MEDICAID WAIVER / MCO UPDATE!!

Waiver "Go Live" Date: The North Carolina Division of Medical Assistance has indicated the "go live" date for MeckLINK Behavioral Healthcare is February 1, 2013.

REMINDER!!

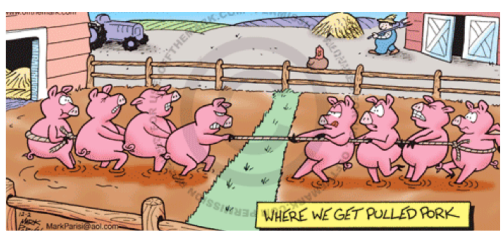
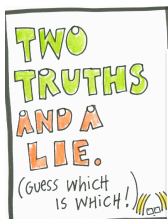
The online Medicaid Program Integrity Training must be completed before November 9th, 2012!!



3RD QUARTER STAFF TEAM BUILDING WAS A SUCCESS!!

Thank you to all who attended and participated in the activities:

WHO OR WHAT AM I?



Gerald, Danae, Aderonke and newest staff member Joseph.. we missed you!

NOVEMBER IS.. Hunger Awareness Month, Latin American Month, AIDS Awareness Month, Native American Heritage Month, Diabetes Awareness Month, Epilepsy Month, Novel Writing Month, Peanut Butter Lover's Month, Pepper Month, Raisin Bread Month, Stamp Collecting Month, Vegan Awareness Month.

Q: What kind of music did the Pilgrims like?

A: **PLYMOUTH ROCK!!**



WHAT IS AN *INCIDENT*?

An "incident," as defined in 10A NCAC 27G .0103(b) (32), is "any happening which is not consistent with the routine operation of a facility or service or the routine care of a consumer and that is likely to lead to adverse effects upon a consumer."

INCIDENT LEVELS:

LEVEL 1 - Incidents/events that in isolated numbers, do not significantly threaten the health or safety of an individual, but could indicate systematic problems if they occur frequently. **Level I incidents are NOT submitted in IRIS.** They must be documented internally and reviewed as part of the providers' quality assurance process.

LEVEL II - Any incident which involves a consumer death due to natural causes or terminal illness, or results in a threat to a consumer's health or safety or a threat to the health or safety of others due to consumer behavior.

LEVEL III - Any incident that results in (1) a death, sexual assault or permanent physical or psychological impairment, (2) a substantial risk of death, or permanent physical or psychological impairment, (3) a death, sexual assault or permanent physical or psychological impairment caused by a consumer, (4) a substantial risk of death or permanent physical or psychological impairment caused by a consumer or (5) a threat caused by a consumer to a person's safety.

*Level II and Level III incidents are submitted to the state electronically (NC-IRIS) within 72 hours of the occurrence.

*Level I incidents are reported to management immediately via the internal incident reporting form.

C3 is currently accepting referrals for:
IIHS, SAIOP and OPT

REMINDER!!!

Progress Notes DUE:
Within 72 hours of contact!

Time sheets DUE:
Mondays 9:00am

DAs DUE:
within 24-48 hours

