



the C3 family...

O C T O B E R
2 0 1 2



...BUILDING HEALTHY FAMILIES

SHOUT OUT!!!

For always having a smile on her face and for her continued commitment to C3, the **SEPTEMBER C3 SHOUT OUT GOES TO..**

JANET TURNER!!!



For information on consumer and family shout outs/success stories, please visit our website at www.c3families.com.



October BIRTHDAYS!!

Amelia Tate Kiser - October 8th
Artimus Stewart - October 23rd

C3's National Accreditation is through
The Council on Quality and Leadership (CQL)..

What is CQL? For more than 40 years CQL has been a leader in working with human service organizations and systems to continuously define, measure and improve the quality of life of all people. CQL offers consultation, accreditation, training and certification services to organizations and systems that share our vision of dignity, opportunity and community for all people.

Why CQL Accreditation? CQL Accreditation is grounded in an organization-wide systems approach. CQL believes in the provider's role and responsibility to meet the needs of the whole person (not by programmatic slots).

OTHER RECENT SHOUT OUTS:

Maly Por - for her promptness in meeting office deadlines!!



UPCOMING TRAINING OPPORTUNITIES:

- Oct. 5 - Behavior Will Make or Break Your Relationships (AHEC)
- Oct. 9 - Choices in Recovery (MH Association)
- Oct. 9 - Incident Response Process (AMH)
- Oct. 9 - Effective Cross-Cultural Communication (AHEC)
- Oct. 11 - Ethics Issues - Multicultural Perspective (Florence Crittenton)
- Oct. 11 - Responding to Children with Incarcerated Parents (AHEC)
- Oct. 11 - Creating Safe Schools & Communities (AHEC)
- Oct. 18 - Grief & Traumatic Loss (KinderMourn)

Oct. 18 - The Art of Working with Families (Thompson)

Oct. 19 - Psychotropic Medications (AHEC)

Oct. 19 - Helping Men Recover (McLeod Center)

Oct. 24 - Ethical Realities of Clinical Practice (CrossCountry Education)

Oct. 26 & Nov. 2 - CBT for Supervisors (@UNCC)

Oct. 29 - Substance Abuse and the Older Adult (AHEC)

****Contact Tate if interested!!****

Carolina's Creative Counseling, PA

Tate's Joke Corner:



The COUNCIL on QUALITY and LEADERSHIP Personal Outcome Measures®

In 1991, CQL published the Personal Outcome Measures® offering people an opportunity to define their own quality of life outcomes and exert choice and self-determination. The Personal Outcome Measures® focus on the items and issues that matter most to people. The Personal Outcome Measures® represent a valid and reliable quality of life tool that can be incorporated in all human services for people of all ages. The Personal Outcome Measures® contains 21 items that define quality from the individual's perspective. These are the key indicators and experiences that people and their families have said are most important to them. ----->

IN TRADITIONAL SYSTEMS:

- The focus is on program standards
- Service action is based on professional criteria
- The person is assigned to program
- Expectations for performance are defined by program

WITH PERSONAL OUTCOMES:

- The focus on the person
- Service action is based on the person's criteria
- Services and supports are designed for the person
- Expectations for performance are defined by the person

OCTOBER IS NATIONAL.. Breast Cancer Awareness Month, Bullying Prevention Month, Domestic Violence Month, Dental Hygiene Month, Art & Humanities Month, Cyber Security Month, Healthy Lung Month, Eat Ham Month AND National Pizza Month!!

C3 PROFESSIONAL CODE OF CONDUCT POLICY:

It is the policy of Carolina's Creative Counseling, PA that certain rules and regulations regarding staff behavior are necessary for the efficient operation of the agency and for the benefit and protection of the rights and safety of all. Conduct that interferes with operations brings discredit to the agency and is offensive to consumers or fellow employees will not be tolerated.



Q: What did one strawberry say to the other strawberry?

A: *We wouldn't be in this jam if you weren't so fresh!*



The COUNCIL on QUALITY and LEADERSHIP

The 21 Personal Outcome Measures®

My Self

- People are connected to natural support networks
- People have intimate relationships
- People are safe
- People have the best possible health
- People exercise rights
- People are treated fairly
- People are free from abuse and neglect
- People experience continuity and security
- People decide when to share personal information

My World

- People choose where and with whom they live
- People choose where they work
- People use their environments
- People live in integrated environments
- People interact with other members of the community
- People perform different social roles
- People choose services

My Dreams

- People choose personal goals
- People realize personal goals
- People participate in the life of the community
- People have friends
- People are respected

**C3 is currently accepting referrals for:
IHHS, SAIOP and OPT**

REMINDER!!!

Progress Notes DUE:
Within 72 hours of contact!

Time sheets DUE:
Mondays 9:00am

DAs DUE:
within 24-48 hours

