



Carolina's Creative Counseling

the C3 family...

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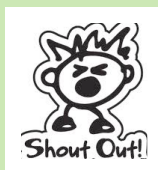


...BUILDING HEALTHY FAMILIES

SHOUT OUT!!!

For her effective team leadership, successful discharges and timely documentation, the **AUGUST C3 SHOUT OUT GOES TO..**

**MANDY JO
MOLDEHNKE!!!**



For information on consumer and family shout outs/success stories, please visit our website at www.c3families.com.



SEPTEMBER BIRTHDAYS!!

Carmen Jimenez - September 1

Baby Mack - September 15

Dale Mansfield, NGMAB* - September 28

***Bonus Prize if you can figure out!!**

Per Mecklenburg County:

Informing Consumers of Upcoming Changes due to Waiver

What does this change mean?

"This change only impacts mental health, substance abuse, intellectual and developmental disability services funded by Medicaid. Beginning January 1, 2013, MeckLINK Behavioral Healthcare must approve all Medicaid payments for mental health and substance abuse services for Medicaid recipients ages three (3) and older. We also must approve services for individuals who are receiving intellectual and developmental disability services under the current CAP-MR/DD Waiver.

If you currently receive mental health, substance abuse or intellectual and developmental disability services, your current service provider is responsible for informing you about any changes that might occur to your services and for making sure that your transition to the MeckLINK Plan occurs without interruption."

OTHER RECENT SHOUT OUTS:

Cheryl Brown - for her continued commitment to C3 and updating annual trainings without prompting!!!



UPCOMING TRAINING OPPORTUNITIES:

September 6 - IN-HOUSE INCIDENT REPORTING TRAINING
(For Team Leads Only)

September 7 - Early Childhood Prevention (Center for Prevention Services, Morehead St.)

September 11 - NAMI: The New World of Area Mental Health (St. John's Baptist Church, Hawthorne Lane)

September 12 - LCSW Exam Prep (Charlotte AHEC)

September 13-16 - Women: Evolving Roles in Society & Family
(AAMFT Annual Conference - see page 2)

September 14 - Traumatic Brain Injury: Substance Abuse & Mental Health Issues (Center for Prevention Services)

September 18 - FREE Statewide Advocacy Seminar for Mental Health Consumers (MHA - see page 2)

September 20 - Ethics & Shades of Grey (Charlotte AHEC)

September 21 - Patient Placement Criteria for Treatment of Substance-Related Disorders (McLeod Center)

September 21 - HIPAA & Medical Records Law in NC (Cross-Country Education)

September 26 - Trauma Issues & Recovery for Adults (Charlotte AHEC)

****Contact Tate if interested!!****

Carolina's Creative Counseling, PA

Tate's Joke Corner:

MeckLINK Behavioral Healthcare Waiver UPDATE

What is Care Coordination?

Beginning January 1, 2013 Care Coordination (CC) will replace the service known as Targeted Case Management. CC is an administrative function of MeckLINK Behavioral Healthcare and will be provided by Qualified Professionals. CC will be provided to consumers who are identified by MeckLINK Behavioral Healthcare as needing someone to assist them so they can make improvements in their lives and use local resources more effectively.

What does a Care Coordinator do?

- Makes sure that the special needs of consumers are assessed and identified
- Monitors consumers to make sure that what you need is what you get
- Links and coordinates services
- Treatment planning case management
- Monitors the quality of services and follows up
- Discharge planning
- Provides oversight for special needs populations
- Works with the local Community Care of NC entity to address the physical and behavioral health needs of consumers.

September is.. NATIONAL CHILDHOOD OBESITY AWARENESS MONTH, ADHD MONTH, NATIONAL SELF-IMPROVEMENT MONTH, LIBRARY CARD SIGN-UP MONTH, NATIONAL ALCOHOL & DRUG ADDICTION RECOVERY MONTH, PEDIATRIC AND OVARIAN CANCER AWARENESS MONTH, NATIONAL CHICKEN MONTH AND NATIONAL PREPAREDNESS MONTH!

C3 GRIEVANCE POLICY

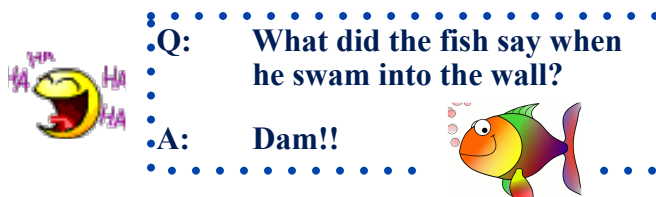
POLICY

It is the policy of Carolina's Creative Counseling, PA, that consumers served are encouraged to state complaints and/or grievances if they believe their rights have been violated, and to pursue a resolution to their concerns in a structured format that provides fair and equitable results through due process.

PROCEDURE(S)*

Consumers served will be fully informed of the grievance procedures during their orientation to services. In addition, they will receive a copy of their rights that will provide an overview of this process for later reference.

**See the Grievance Policy (located in the C3 Policy & Procedure Manual) for all agency procedures.*



Q: What did the fish say when he swam into the wall?

A: Dam!!

American Association for Marriage & Family Therapy (AAMFT) Annual Conference *Women: Evolving Roles in Society & Family* September 13-16, 2012 in Charlotte, NC

The 2012 AAMFT Annual Conference is approved to provide 23 contact hours of continuing education for marriage and family therapists and allied professions by most major health organizations including APA, NAADC, NBCC and NASW.

For more information, including conference highlights, special events, workshops and continuing education opportunities, please visit http://www.aamft.org/annualconference/AC12_Brochure.pdf.

FREE Statewide Advocacy Seminar for MH Consumers, hosted by the Mental Health Association of Central Carolinas (MHA) & MeckPROMISE September 18, 2012

Conference Center of Hope Have, Inc.
3815 North Tryon St., Charlotte NC 28206

Two Interactive Workshops in One Day!

- Be inspired to participate in advocacy, and encouraged to vote;
- Learn who represents you and how to contact them;
- Prepare your personalized advocacy message to share with policymakers; and
- Apply the tools of self advocacy to real life concerns you may be facing.

EMPLOYMENT OPPORTUNITIES!! **LCAS, LCSW, LPC, QP and AP.**

REMINDER!!!

Progress Notes DUE:
Within 72 hours of contact!

Time sheets DUE:
Mondays 9:00am

DAs DUE:
within 24-48 hours

